



South East Coast Ambulance Service NHS
Foundation Trust
Nexus House
Gatwick Road
Crawley
RH10 9BG

Date 6th November 2017

Email:

Email:foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/17/10/28.

You requested the following information, please also see our response below:

1. Can you provide information on which types of calls will require newly qualified paramedics to contact the Clinical validation service?

Although we don't have a clinical validation service, we do have a variety of methods of clinical support for our Newly Qualified Paramedics (NQPs). This includes a clinical advice desk in our Emergency Operations Centre (control room), and a network of duty managers who NQPs can contact for advice. NQPs are able to call for advice any time they need to, but must seek further advice prior to discharging a patient from care or deviating from clinical or operational guidelines.

2. How many hours will newly qualified paramedics get with a named practice facilitator? As outlined in the National agreement. "The framework also states that the NQP should have 'an orientation period ideally of at least 300 hours' with their designated Practice Educator"
We aim to ensure all our NQPs have 300 hours working with an experienced (band 6) paramedic. Although this may be with a number of different experienced paramedics, we are working towards ensuring all our experienced paramedics are trained as Practice Educators. NQPs will also have access to a named Operational Team Leader for guidance, mentorship and support.

3. How many of these hours will be with a named practice facilitator and how many will be with other band 6 paramedics?

Please see above

4. During the Newly qualified paramedics first 2 years what grades of staff will they be working with?

After the initial front-loaded period of support described in questions 2 / 3, NQPs can work with any grade of staff other than inexperienced Emergency Care Support Workers (band 3).

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Manager via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust